



## **General – Frequently Asked Questions**

### **What languages are used in the office?**

There are several languages used by staff in different departments at WIDHH, starting with: Sign Language (ASL), Mandarin, Chinese, Cantonese and French.

### **I want to learn Sign Language (ASL). Does WIDHH offer classes?**

WIDHH does not offer sign language classes, but we suggest you contact your local School Board for more information.

Vancouver Community College is another place to contact for information on the variety of ASL related courses that are offered. Check out their website for more information, [http://www.vcc.bc.ca/programs-courses/detail.cfm?div\\_id=10&prog\\_id=106](http://www.vcc.bc.ca/programs-courses/detail.cfm?div_id=10&prog_id=106)

The Douglas College Interpreting Training Program is another option to consider if you are looking to become a qualified Sign Language Interpreter. Check out their website for more information at, <http://www.douglas.bc.ca/programs/sign-language.html>

### **Do you close for lunch?**

The office does not close for lunch, Monday to Friday. But there are limited services provided from 12:00pm to 2:00pm. We always suggest you contact us before coming to the office.

On Saturdays, the office closes for lunch from 12:00pm to 1:00pm.

### **What does the WIDHH membership include?**

WIDHH was created by Community Members to address their needs. We make decisions on our programs and services based on those needs. Become a member today and help us grow! Benefits of membership include; quarterly newsletter, member prices for workshops, voting privileges at our annual meetings and more.

## **How can I sign up for the WIDHH Newsletter?**

In order to save on mailing and printing costs, the Western Institute for the Deaf and Hard of Hearing can now deliver our newsletter directly to your e-mail inbox. Print copies are still available and will be mailed to those who wish to stay on the mailing list.

If you would like to sign up for the e-newsletter, please contact the Editor at:

The Editor  
2125 West 7th Avenue  
Vancouver, BC  
V6K 1X9  
info@widhh.com  
604-736-7391 (v)  
604-736-2527 (tty)

Your privacy is guaranteed and you can unsubscribe at anytime.

## **Where can I meet other Deaf, Deafblind, Deafened or Hard of Hearing individuals?**

Check out our Links Page for a listing of several Deaf, Deafblind, Deafened and Hard of Hearing social groups and services.

## **Are there volunteer opportunities at WIDHH?**

WIDHH does not use volunteers in direct programming, but from time to time we require assistance from volunteers for special events. Please look for opportunities under the Events & News Page.